

WARRANTY

Encore warrants all products to be free from defects in material and workmanship as described below. The company will repair or replace, at its option, without charge to the original purchaser only, defective products or parts that fail during normal use (normal use is defined as eight (8) hour days, five (5) days per week, 250 lb. user maximum) throughout the applicable warranty period. Field labor and service(s) are not covered under this warranty.

All seating products carry a lifetime warranty, covering the following chair components: pneumatic cylinder, chair mechanism, foam, base, casters, frame and all other structural components, excluding stool footings and upholstery materials, for as long as the chair is owned by the original purchaser.

Stool footings are warranted from defects in material and workmanship for two (2) years from the original purchase date.

Encore upholstery fabrics, vinyls and leathers are also warranted from defects in material and workmanship for two (2) years from the original purchase date. COM, COV and COL are not covered by this warranty. Normal wear and tear is the responsibility of the specifier. Please consult with upholstery material suppliers for performance criteria of individual materials.

All tables are warranted from defects in material and workmanship for a period of ten (10) years from the date of purchase or until table is no longer owned by the original purchaser, whichever occurs first.

If product fails under normal use within the warranty period, please send description of the pertinent part, together with proof of purchase of the product to:

Encore Seating, Inc.
13747 Midway Street
Cerritos, CA 90703
Fax: 562.926.1963

The foregoing warranty excludes any damage or defects caused by abuse of this product or its use for a purpose other than what the product is intended. Encore Seating does not assume responsibility for unauthorized repairs to chairs or tables that sustain damage resulting from user modification, improper assembly, attachments to product, misuse, alteration or negligent use of the product.