

Intensive Use Warranty

When chair usage requirement exceeds the standard single shift eight (8) hour day, five (5) days per week, 350 lb. user maximum, Encore Seating offers a **24-Hour Intensive Use** upgrade on select models as listed below. 24-Hour Intensive Use is defined as: three eight (8) hour shifts, five (5) days per week, 350 lb. user maximum.

24-Hour Intensive Use Upgrade Features:

- Heavy-duty, aluminum base to extend chair life.
- Heavy-duty gas lift to accommodate repeated operation by multiple users.
- Heavy-duty tilt springs for increased mechanism durability.
- Reinforced plywood seatboards to withstand impact and prolonged usage.

Limited 5 Year Warranty

Encore Seating warrants the **24-Hour Intensive Use** upgrade when applied to the appropriate models for a period of five (5) years. Select fabrics and foam cushioning are covered for two (2) years (please refer to standard product warranty policy for processing information).

The following models are available with the **24-Hour Intensive Use** upgrade:

- Cerra – Task, Mid and High Back (T, M, H)
 - #831, Multi-Lever Task, Armless
 - #833, Multi-Lever Task, Adj. T-Arm
 - #834, Multi-Lever Task, Fixed C-Arm
 - #841, Task Intensive Management, Armless
 - #843, Task Intensive Management, Adj. T-Arm
 - #844, Task Intensive Management, Fixed C-Arm
- Realm – Mid Back (M)
 - #4141, Task Intensive Management, Armless
 - #4143, Task Intensive Management, Adjustable T-Arm
 - #4144, Task Intensive Management, Fixed Cantilever Arm
- Saga – Task and Mid Back (T, M)
 - #931, Multi-Lever Task, Armless
 - #933, Multi-Lever Task, Adjustable T-Arm
 - #934, Multi-Lever Task, Fixed Cantilever Arm
 - #941, Task Intensive Management, Armless
 - #943, Task Intensive Management, Adjustable T-Arm
 - #944, Task Intensive Management, Fixed Cantilever Arm

The following fabrics are warranted for two (2) years against defects in material and workmanship as applied to the 24-Hour Intensive Use upgrade guidelines:

- Allante Vinyl
- Insight
- Moda
- Origin
- Perk
- Stance

All other Encore Seating fabrics comply with the general upholstery warranty.